

Temporary Change of Consular Services

Due to the concerns over COVID-19 spreading and in cooperation with the US Federal Government and State Government (GA, AL, NC and SC) orders, our office will be taking measures to reduce the risk of infection amid the ongoing COVID-19 outbreak in an effort to protect all guests.

Effective **April 3, 2020**, the Consulate-General of Japan in Atlanta will temporary change our consular office hours and processing times as follows:

- **New Office Hours** (Monday-Friday [excluding holidays]):

9:00 am – noon

1:30 pm – 2:30 pm (for pick-up only; no new applications will be accepted)

- **Services Available By Appointment Only**

Please contact us prior to your visit so that we can prepare the required amount of social distancing in our waiting room.

TEL: 404-240-4300 / 404-926-3031 (Visa Section)

Email: ryoji@aa.mofa.go.jp

Be sure to include your contact information (name and reachable phone number) in your email.

✘Please bring a face mask to wear. Also please use the alcohol-based hand sanitizer provided at the entry of the consulate.

✘Visitors will be subject to a thermal imaging check. Those with a fever will not be allowed to enter the Consulate.

- **Processing Time**

Processing times for visas and other services may take longer than usual.

- **Important Notes**

1. Consular services are subject to change at any time. Please refer to our website for the most recent updates.
(https://www.atlanta.us.emb-japan.go.jp/itpr_en/visitingjapan.html)
2. Due to our reduced office hours, we are anticipating longer wait times at the consulate. If your situation is not urgent, please consider submitting your application **at a later date**.
3. If you are feeling sick or showing any signs of illness, you will not be allowed to enter. Once you have completely recovered you may visit the consulate.

We thank you in advance for your understanding and cooperation.